

# WISE COACHES



Warner Leisure Hotels



6th-10th July 2009

**£339**

5 days, 4 nights half board

# Nidd Hall

HARROGATE, NORTH YORKSHIRE

Set on the edge of the Yorkshire Dales, this elegantly preserved historic Grade II listed stately home is set within 45 acres of Victorian and Edwardian parkland, sculpted lawns, stepped terraces and a magnificent fishing lake.

#### YOUR BREAK INCLUDES:

- Ensuite Ambassador Room
- Live entertainment
- Breakfast and three course evening meals in the Rawson Restaurant
- Free Door to Door service
- All coach travel
- Three mystery day excursions

#### FACILITIES INCLUDE:

Live nightly entertainment in the Pavilion Cabaret Room \* Heated indoor pool and spa pool \* Sauna, steam room and fitness studio \* Bowleasy \* Decleor health & beauty therapies \* Pool table, snooker & darts \* Table tennis \* 9 hole fun putting green \* Outdoor bowls green \* Archery \* Air rifle shooting \* Tennis \* Boules \* Fun croquet \* Cycle hire \* Freshwater

# WISE COACHES



Warner Leisure Hotels



27th-31st July 2009

**£335**

5 days, 4 nights half board

# Cricket St THOMAS

CHARD, SOMERSET

This Regency style elegant mansion of Cricket St. Thomas is set within glorious landscaped gardens where the mature cedars, maples and yews have been lovingly preserved. Close to the Grade II listed parklands and lakes is the Cricket St. Thomas Wildlife Park with 500 rare and endangered animals including zebras, camels, antelope, lemurs and Amur leopards.

#### YOUR BREAK INCLUDES:

- Comfortable ensuite Ambassador Room
- Breakfast and three course evening meal
- Live entertainment
- Free Door to Door service
- All coach travel
- Three mystery day excursions

#### FACILITIES INCLUDE:

Live nightly entertainment in the Pavilion Cabaret Room \* Range of bars and coffee shops \* Heated indoor pool \* Sauna, steam room & tropicarium \* Decleor beauty salon \* Solarium & Tanning treatments \* Fitness studio \* Fencing \* Pool tables, snooker, billiards, darts & table

# Wise Coaches booking conditions

## Booking Conditions - Holidays

1. Wise Coaches reserves the unconditional right to refuse any booking for holidays or excursions.
2. To make a booking, you must pay the deposit applicable, or the full amount if your holiday is departing within eight weeks. Confirmation will be sent in writing. Coach seats are allocated on a first-come-first-served basis and stay with you for the duration of the tour. Seat numbers are subject to change if, for example, we need to use a different size of vehicle. When seats are booked by telephone, then we must receive your payment within 7 days.
3. Balance of holiday costs must be paid no later than eight weeks prior to departure.
4. Wise Coaches reserves the right to cancel any tour due to circumstances beyond our control or insufficient bookings. If this should occur, we will return to you all the money you have paid to us, or offer you a suitable alternative.
5. If you wish to cancel your holiday, Wise Coaches requires notification in writing. The period before departure within which written cancellation is received, along with the amount of cancellation charge shown as % of holiday price is shown below.

## Cancellation Charges

More than 42 days - Loss of deposit	29 - 42 days - 30% of holiday price
15 - 28 days - 45% of holiday price	8 - 14 days - 60% of holiday price
1 - 7 days - 100% of holiday price	Day of Departure - 100% of holiday price

You may be able to reclaim these charges if the reason for cancellation is covered under the terms of the holiday insurance policy.

6. Wise Coaches reserves the right to increase or decrease the cost of the holiday due to changes in hotel costs, taxes, fuel surcharges or other costs where applicable. If this should occur, you have the right to cancel your holiday and either receive a full refund, or choose an alternative holiday, subject to availability.
7. Admission charges are not included unless otherwise stated.
8. If you have a complaint during your holiday, please inform the relevant supplier (eg Hotel) and driver/courier immediately who will endeavour to put things right. If your complaint cannot be resolved locally, a written report must be handed to your driver/courier whilst in resort. Please follow this up within 14 days of your return home by writing to us, giving your booking reference number and all other relevant information. It is therefore a condition of booking that you communicate any problem to the supplier of the services in question and to your driver/ courier. If you fail to follow this simple procedure we cannot accept responsibility as we have been deprived of the opportunity to investigate and rectify the problem.
9. A non-smoking policy is adopted on all our coaches.
10. Special requirements (special diet etc.) should be notified at the time of booking, and Wise Coaches will endeavour to accommodate these requests, but cannot guarantee them.
11. The stated holiday itineraries are subject to slight variation. Hotel facilities stated are correct at

time of going to press, but are subject to change. This brochure is issued subject to applicable Acts of Parliament and Government Regulations and the company reserves the right to modify itineraries to conform with requests from the competent authorities in the United Kingdom and any other sovereign state through which the tours run.

12. We specifically advise passengers that before they undertake a coach journey of more than 3 hours, they should consult their doctor if they have:- (a) ever had DVT (Deep Vein Thrombosis) or pulmonary embolism; (b) a family history of clotting conditions; (c) an inherited tendency to clot; (d) cancer, or treatment for cancer in the past; (e) undergone major surgery in the last three months; (f) had a hip or knee replacement within the last three months; (g) ever suffered from a stroke, heart or lung disease.

The following information is recommended by the relevant UK health departments:- (a) Be comfortable in your seat (b) Bend and straighten your legs, feet and toes every half hour or so while seated (c) Press the balls of the feet down hard against the floor or footrest to increase blood flow in the legs and reduce clotting (d) Perform upper body and breathing exercises which can further improve circulation (e) Drink plenty of water (f) Drink alcohol only in moderation as it leads to dehydration and immobility (g) Avoid taking sleeping pills, which also cause immobility.

## Travel Insurance Important Notice

Wise Coaches strongly recommend that all of our customers purchase travel insurance prior to travel. You can access our preferred provider Tokio Marine Insurance by:

1. Accessing the Travel Insurance link on our website at [www.wisecoaches.co.uk](http://www.wisecoaches.co.uk) or visit the insurer directly at <http://etravel.tokiomarine.eu/coachsafewisecoach>
2. Contacting our Travel Insurance Administrator on their dedicated helpline 0845 8123441
3. Completing the application form available upon request and returning it directly to the Travel Insurance administrator at the address given on the application
4. Or confirm to Wise Coaches that you have arranged travel insurance elsewhere by completing a disclaimer - available upon request.

Wise Coaches is an Introduced Appointed Representative of Belmont International Ltd which is authorised and regulated by the Financial Services Authority (FSA). Firm reference number: 149724 To comply with the Package Travel Regulations 1992, all monies are held in a Trust Account and not transferred to Wise Coaches Limited until the tour is completed. All passengers booking with us are fully protected for the initial deposit and subsequently the balance of all monies paid to us arising from the cancellation or curtailment of their travel arrangements due to the unlikely event of insolvency of Wise Coaches Limited. We are members of the BAWTA Repatriation Scheme. This guarantees that you will be returned to your departure point in the UK if we become insolvent whilst you are outside the UK on any tour in this brochure.

Members of the Confederation of Passenger Transport UK, Coach Tourism Council and Tourism South East.



## Holiday Booking Form



We advise that you call us on 01323 844321 to check availability before sending tour form and payment

Name

Name

Address

Post Code

Telephone No.

Tour Destination

Date of Tour

Accommodation

(single, twin, double or triple)

Special Requirements

(Special Diet etc.)

Please complete, sign & return this form, with the deposit of £40 per person - if your holiday is departing within 8 weeks full payment is due.

Please make cheques for holidays (not day trips) payable to Trustees of Wise Coaches Ltd. (£5 booking fee applies per person if paying by credit card.) To make a payment by credit card or debit card, call 01323 844321 We accept all the cards as shown.

I agree to abide by the booking conditions as set out in this brochure.

Enclosed:£

Signed:

Date:

**Please send this form to: Wise Coaches Ltd, 74 High Street, Hailsham, BN27 1AU**